

**REPORT OF THE  
QUALITY AND PATIENT SAFETY COMMITTEE OF THE  
BOARD OF DIRECTORS OF THE  
COOK COUNTY HEALTH AND HOSPITALS SYSTEM**

**MARCH 18, 2009**

**ATTENDANCE**

Present: Chairman David Ansell, MD and Hon. Jerry Butler (2)  
Lois Elia and Pat Merriweather (Non-Director Members)

Absent: Director Luis Muñoz, MD, MPH (1)

Also Present: Homer Abiad, MD – President of the Medical Staff, Oak Forest Hospital of Cook County; Johnny Brown – Chief Operating Officer, John H. Stroger, Jr. Hospital of Cook County; Angela Butler – Director of Quality Management, Oak Forest Hospital of Cook County; Joanne Dulski – Laboratory Services, Cook County Health and Hospitals System; Sylvia Edwards – Chief Operating Officer, Oak Forest Hospital of Cook County; David Goldberg, MD – President of the Medical Staff, John H. Stroger, Jr. Hospital of Cook County; Avery Hart, MD – Interim Chief Medical Officer, Cermak Health Services; Anwer Hussain, DO, FACOEP - Director of the Department of Emergency Medicine, Oak Forest Hospital of Cook County; Randall Johnston – Office of the State's Attorney; Sue Klein – Director of Quality, John H. Stroger, Jr. Hospital of Cook County; Mark Krause, MD – President of the Medical Staff, Provident Hospital of Cook County; Theresa McCarthy, DO - Chairperson Department of Rehabilitation Services at Oak Forest Hospital of Cook County; Linda Rae Murray, MD, MPH – Chief Medical Officer, Cook County Department of Public Health; John M. Raba, MD – Interim Chief Medical Officer, Cook County Health and Hospitals System; Lula Roberson – Interim Director, Quality Services, Provident Hospital of Cook County; Deborah Santana – Office of the Secretary to the Board of Commissioners of Cook County; Angela Schrimpl – Director of Accreditation and Quality, Ambulatory and Community Health Network of Cook County; David Small – Interim Chief Executive Officer, Cook County Health and Hospitals System

Ladies and Gentlemen:

Your Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System met pursuant to notice on Wednesday, March 18, 2009 at the hour of 12:00 P.M. at Stroger Hospital, 1901 West Harrison Street, in the fifth floor conference room, in Chicago, Illinois.

Your Quality and Patient Safety Committee has considered the following items and, upon adoption of this report, the recommendations follow.

**Welcome and Introductions**

Chairman Ansell welcomed the attendees and asked all present at the meeting to introduce themselves. Additionally, he distributed copies of an editorial piece relating to health care in Cook County that was in the *British Medical Journal* (Attachment #1).

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**Roll Call**

Chairman Ansell noted that a quorum was not present at the start of the meeting. He stated that the Committee would receive information until a quorum was present.

Deborah Santana, of the Office of the Secretary to the Board, called the roll of members at approximately 1:25 P.M., and it was determined that a quorum was present. The Committee proceeded to take action on the items presented.

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**Public Comments**

Chairman Ansell asked the Secretary to call upon the registered speakers.

Ms. Santana replied that there were none.

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**Review and accept minutes of the meeting of February 24, 2009**

Director Butler, seconded by Chairman Ansell, moved to accept the minutes of the meeting of the Quality and Patient Safety Committee of February 24, 2009. THE MOTION CARRIED UNANIMOUSLY.

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**Receive quarterly quality report from Oak Forest Hospital of Cook County**

Angela Butler, Director of Quality Management, presented the quarterly quality report from Oak Forest Hospital of Cook County (Attachment #2).

Additionally, the following representatives from Oak Forest Hospital presented information on the subject: Theresa McCarthy, DO, Chairperson of the Department of Rehabilitation Services; and Anwer Hussain, DO, FACOEP, Director of the Department of Emergency Medicine.

The Committee reviewed and discussed the information provided.

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**Receive report on the accreditation survey visit at Oak Forest Hospital by the Joint Commission on Accreditation of Healthcare Organizations**

Sylvia Edwards, Chief Operating Officer of Oak Forest Hospital of Cook County, presented information on the accreditation survey visit at Oak Forest Hospital by the Joint Commission on Accreditation of Healthcare Organizations.

The Committee reviewed and discussed the information provided.

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**Receive report on Laboratory Department survey/review by CAP and CMS at Stroger Hospital**

Johnny Brown, Chief Operating Officer of John H. Stroger, Jr. Hospital of Cook County, and Joanne Dulski, Director of Laboratory Services for the Cook County Health and Hospitals System, presented a report on the Laboratory Department's survey/review by the College of American Pathologists (CAP) and the Centers for Medicare and Medicaid Services (CMS).

The Committee reviewed and discussed the information provided.

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**Appointment of a sub-committee to review current System-wide structures and organization with respect to Quality and Patient Safety**

Chairman Ansell stated that he would like to create a work group to review current System-wide structures and organization with respect to Quality and Patient Safety. This work group will be composed of Chairman Ansell, Lois Elia, and possibly Mary Driscoll. They will work with the quality staff and Dr. John Raba, Interim Chief Medical Officer of the Cook County Health and Hospitals System.

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**Creation of a System-wide committee to review and make recommendations with respect to the proposal for Smoke-free campuses**

David Small, Interim Chief Executive Officer of the Cook County Health and Hospitals System, stated that a System-wide internal group would be assembled to review and make recommendations with respect to a proposal for smoke-free campuses.

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**Receive status report from ACHN on outstanding JCAHO issues**

Angela Schrimpl, Director of Accreditation and Quality for the Ambulatory and Community Health Network of Cook County, presented a status report on outstanding Joint Commission on Accreditation of Healthcare Organizations (JCAHO) issues.

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**Receive and discuss report on "hospital acquired events" data from the Hospital Quality Directors**

**Receive report on status of preparations for Cermak re-accreditation**

**Receive and approve Medical Staff Appointments/Re-appointments/Changes**

**Receive reports from the Medical Staff Executive Committees from Oak Forest, Provident and Stroger Hospitals**

**Receive reports on the following:**

- Any Sentinel Events or Near Misses
- Any Patient Grievance Reports
- Update on "never" events
- Report on Recent Regulatory Visits

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**Chairman Ansell, seconded by Director Butler, moved to recess the regular session and convene into closed session, pursuant to an exception to the Illinois Open Meetings Act, 5 ILCS 120/2(c)(17), et seq., which permits closed meetings for consideration of "the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals for a hospital, or other institution providing medical care, that is operated by the public body," and pursuant to an exception to the Open Meetings Act, 5 ILCS 120/2(c)(11), which states: "litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting." THE MOTION CARRIED UNANIMOUSLY.**

**Chairman Ansell, seconded by Director Butler, moved to adjourn the closed session and convene into regular session. THE MOTION CARRIED UNANIMOUSLY.**

**Director Butler, seconded by Chairman Ansell, moved to approve the Medical Staff Appointments/Re-appointments/Changes, as amended. THE MOTION CARRIED UNANIMOUSLY.**

Following are the Medical Staff Appointments/Re-appointments/Changes that were approved, as amended:

**JOHN H. STROGER, JR. HOSPITAL OF COOK COUNTY**

**INITIAL APPOINTMENTS**

**Physicians:**

Bove, Michiel, MD Appointment Effective:	Surgery/Otolaryngology March 18, 2009 through March 17, 2011	Voluntary Physician
Bundy-Smith, Shandra DDS Appointment Effective:	Correctional Health Services March 18, 2009 through March 17, 2011	Active Dentist
Clapp, William, MD Appointment Effective:	Medicine/Pulmonary Med. March 18, 2009 through March 17, 2011	Active Physician
Datta, Swati MD Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Gerardo, Michael DO Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Liu, Elaine MD Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Richman, Joel, PhD Appointment Effective:	Psychiatry/Child Adolescent March 18, 2009 through March 17, 2011	Clinical Psychologist
Sidle, Douglas, MD Appointment Effective:	Surgery/Otolaryngology March 18, 2009 through March 17, 2011	Voluntary Physician

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**John H. Stroger, Jr. Hospital of Cook County**

**Initial Appointments (cont'd)**

Singer, Marc, MD Appointment Effective:	Surgery/Colon & Rectal March 18, 2009 through March 17, 2011	Voluntary Physician
Siwy, Grazyna, MD Appointment Effective:	Medicine/General/ACHN March 18, 2009 through March 17, 2011	Active Physician
Stassinopoulos, Jerry, MD Appointment Effective:	Surgery/General Surgery March 18, 2009 through March 17, 2011	Voluntary Physician
Sweder, Thomas, MD Appointment Effective:	Family Practice/ACHN March 18, 2009 through March 17, 2011	Active Physician
Tymouch, Jaroslav, MD Appointment Effective:	Anesthesiology March 18, 2009 through March 17, 2011	Active Physician

**REAPPOINTMENT APPLICATIONS**

**Physicians:**

**Department of Anesthesiology**

Harrison, Ben F., MD Reappointment Effective:	Anes/Orthopaedic/GU June 30, 2009 through June 29, 2011	Active Physician
Khorasani, Arjang, MD Reappointment Effective:	Anes/Critical Care Unit June 30, 2009 through June 29, 2011	Voluntary Physician

**Department of Correctional Health Services:**

Morjal, Daniel, PsyD Reappointment Effective:	Psychiatry April 17, 2009 through April 16, 2011	Voluntary Physician
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**Department of Emergency Medicine:**

Schwab, Theresa, MD Reappointment Effective:	Emergency Medicine May 14, 2009 through May 13, 2011	Service Physician
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**Department of Medicine**

Adeyemi, Oluwatoyin, MD Reappointment Effective:	Infectious Disease June 16, 2009 through June 15, 2011	Active Physician
Bakir, Asad, MD Reappointment Effective:	Nephrology/Hypertension March 18, 2009 through March 17, 2011	Voluntary Physician
Barker, David E., MD Reappointment Effective:	Infectious Disease June 19, 2009 through June 18, 2011	Active Physician
Davidovich, Michael J., MD Reappointment Effective:	General Medicine June 30, 2009 through June 29, 2011	Active Physician

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John H. Stroger, Jr. Hospital of Cook County  
Reappointment Applications

Department of Medicine (cont'd)

Dwarakanathan, Arcot A., MD Reappointment Effective:	Endocrinology April 17, 2009 through April 16, 2011	Active Physician
Gurka, David P., MD Reappointment Effective:	Pulmonary & Critical Care May 14, 2009 through May 13, 2011	Voluntary Physician
Harrison, Glenn, MD Reappointment Effective:	General Medicine March 18, 2009 through March 17, 2010	Active Physician
Kouz, Rafid J., MD Reappointment Effective:	General Medicine March 18, 2009 through March 17, 2011	Voluntary Physician
Krantz, Anne J., MD Reappointment Effective:	General Medicine March 18, 2009 through March 17, 2011	Active Physician
Rezai, Katayoun, MD Reappointment Effective:	Infectious Disease June 30, 2009 through June 29, 2011	Active Physician
Silver, Michael, MD Reappointment Effective:	Pulmonary & Critical Care March 19, 2009 through March 18, 2011	Voluntary Physician
Wong, Alton, MD Reappointment Effective:	Hematology/Oncology April 15, 2009 through April 14, 2011	Consulting Physician

Department of OB/GYNE

Brotman, Monique M., DO Reappointment Effective:	OB/Gyne June 18, 2009 through June 17, 2011	Voluntary Physician
Patel, Ashlesha, MD Reappointment Effective:	OB/Gyne April 17, 2009 through April 16, 2011	Active Physician
Taheri, Ahmad, MD Reappointment Effective:	OB/Gyne June 30, 2009 through June 29, 2011	Voluntary Physician

Department of Pediatrics:

Gafoor, Sabiha, MD Reappointment Effective:	Peds Emergency June 30, 2009 through June 29, 2011	Service Physician
Jacobs, Norman, MD Reappointment Effective:	Peds Medicine June 30, 2009 through June 29, 2011	Active Physician

Department of Psychiatry:

Inaba, Robyn K., Ph.D. Reappointment Effective:	Juvenile Center May 16, 2009 through May 15, 2011	Clinical Psychologist
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John H. Stroger, Jr. Hospital of Cook County

Reappointment Applications (cont'd)

Department of Radiology:

Dunne, Patrick M., MD Reappointment Effective:	Special Procedures June 18, 2009 through June 17, 2011	Active Physician
Egiebor, Osbert O., MD Reappointment Effective:	Sectional Imaging June 16, 2009 through June 15, 2011	Active Physician
Gilkey, Susan H., MD Reappointment Effective:	General Radiology June 18, 2009 through June 17, 2011	Active Physician
Kelekar, Anita, MD Reappointment Effective:	Imaging Center May 14, 2009 through May 13, 2011	Active Physician
Pisaneschi, Mark Reappointment Effective:	Outpatient Radiology June 18, 2009 through June 17, 2011	Active Physician
Shor, Merrick Reappointment Effective:	Special Procedures June 16, 2009 through June 15, 2011	Active Physician
Trepashko, Donald Reappointment Effective:	Nuclear Medicine May 14, 2009 through May 13, 2011	Active Physician

Department of Surgery

Babiuk, James J., DDS Reappointment Effective:	Oral & Maxillofacial March 18, 2009 through March 17, 2011	Active Physician
Bines, Steven D., MD Reappointment Effective:	Surgical Oncology March 18, 2009 through March 17, 2011	Voluntary Physician
Holterman, Mark J., MD Reappointment Effective:	Pediatric Surgery May 14, 2009 through May 13, 2011	Voluntary Physician
Houston, John T.B., MD Reappointment Effective:	Urology June 20, 2009 through June 19, 2011	Active Physician
Kogan, Monica, MD Reappointment Effective:	Orthopaedics March 19, 2009 through March 18, 2011	Active Physician
Kumar, Arvind, MD Reappointment Effective:	Otolaryngology March 18, 2009 through March 17, 2011	Voluntary Physician
Suffern, Jennifer, DPM Reappointment Effective:	Orthopaedic May 14, 2009 through May 13, 2011	Active Physician

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**John H. Stroger, Jr. Hospital of Cook County (cont'd)**

**Mid Level Practitioner:**

Fender, Lori, L., CNM Reappointment Effective	Obstetrics & Gynecology March 18, 2009 through March 17, 2011	Certified Nurse Midwife
Folaju, Oluyemisi, O., CNM Reappointment Effective	Obstetrics & Gynecology March 18, 2009 through March 17, 2011	Certified Nurse Midwife
Reed-Davis, Freddie, CNP Reappointment Effective	Pediatrics March 18, 2009 through March 17, 2011	Nurse Practitioner
Sheehan, Megan, F., CRNA Reappointment Effective	Anesthesiology March 18, 2009 through March 17, 2011	Nurse Anesthetists
Stanford, Suzanne, M., CNP Reappointment Effective	Medicine March 18, 2009 through March 17, 2011	Nurse Practitioner
Villaluna, Guia, C., PA-C Reappointment Effective	Obstetrics & Gynecology March 18, 2009 through March 17, 2011	Physician Assistant
Walsh, Robert, J., PA-C Reappointment Effective	Family Practice March 18, 2009 through March 17, 2011	Physician Assistant

**Collaborative Agreement with Prescriptive Authority**

Naftzger-Kang, Lisa A., CNP with Jose R. Cintron, MD	Surgery	Nurse Practitioner
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**Medical Staff Appointments to be Amended From Provisional to Full Status**

Arcia-Diaz, Rosibell, MD	Pediatrics/Peds. Medicine
Christensen, Jesica, MD	Medicine/General Medicine
Cooke, Gerald, MD	Medicine/Ambulatory/ACHN
Delgado, Jose, MD	Medicine/General Medicine
Fidler, Mary, MD	Medicine/Hematology/Oncology
Font, Guillermo, MD	OB/Gyne
Galang, Maria Therese, DMD	Surgery/Oral & Maxillofaical
Glathar, Matthew, MD	Medicine/General Medicine
Gordon, Melanie, MD	Medicine/General Medicine
Hasan, Jafar, MD	Surgery/Plastic
Iqbal, Saima, MD	Medicine/General Medicine
Kanner, Andres, MD	Medicine/Neurology
Khan, Saba, MD	Medicine/General Medicine/ACHN
Kim, Sunghye, MD	Medicine/General Medicine
Messer, Thomas, MD	Trauma/Burns
Metzner, Irene, MD	Medicine/General Medicine
Peddinti, Radhika, MD	Pediatrics/Hematology/Oncology
Sauper, Alexander, MD	Surgery/General Surgery
Sharma, Shailendra, MD	Medicine/General Medicine

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John H. Stroger, Jr. Hospital of Cook County

Medical Staff Appointments to be Amended From Provisional to Full Status (cont'd)

Scanzello, Carla, MD	Medicine/Rheumatology
Smego, Douglas, MD	Surgery/Cardiothoracic
Smith, Lauren, MD	Emergency Medicine
Turbay, Rafael, MD	Medicine/General Medicine
Velinova, Silviya, MD	Medicine/General Medicine/ACHN
Watts, Tabitha, MD	Pediatrics/Juvenile Detention Center
Zager, Lawrence, DDS	Surgery/Oral & Maxillofacial

**PROVIDENT HOSPITAL OF COOK COUNTY**

**MEDICAL STAFF REAPPOINTMENTS**

Department of Internal Medicine

Pulvirenti, Joseph, MD	Internal Medicine	Active Physician
Reappointment effective: May 16, 2009	through May 15, 2011	

Mohazab, Hamid, MD	Radiology	Active Physician
Reappointment effective: May 18, 2009	through May 17, 2011	

**OAK FOREST HOSPITAL OF COOK COUNTY**

**MEDICAL STAFF APPOINTMENTS**

<u>Name</u>	<u>Department</u>	<u>Status</u>
Glusman, Silvio, MD	Clin. Neurosciences/Pain Management	Affiliate Physician
Appointment effective: March 18, 2009	through March 17, 2011	

Torres, Maria, MD	Clin. Neurosciences/Pain Management	Affiliate Physician
Appointment effective: March 18, 2009	through March 17, 2011	

Waghray-Penmetcha, Taruna, MD	Clin. Neurosciences/Pain Management	Affiliate Physician
Appointment effective: March 18, 2009	through March 17, 2011	

**MEDICAL STAFF REAPPOINTMENTS**

Lazo, Marika, MD	Rehab Medicine	Active Physician
Reappointment effective: March 18, 2009	through March 17, 2011	

Greenberg, David M., MD	Surgery/Ophthalmology	Affiliate Physician
Reappointment effective: March 18, 2009	through October 21, 2010	

Nichols, Jeffrey, MD	Surgery/Ophthalmology	Affiliate Physician
Reappointment effective: March 18, 2009	through July 12, 2010	

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**Adjournment**

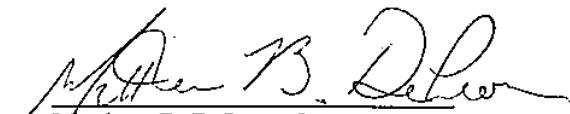
Director Butler, seconded by Chairman Ansell, moved to adjourn. THE MOTION CARRIED UNANIMOUSLY AND THE MEETING WAS ADJOURNED.

Respectfully submitted,  
Quality and Patient Safety Committee of the  
Board of Directors of the  
Cook County Health and Hospitals System



David Ansell, MD, Chairman

Attest:

  
Matthew B. DeLeon

Matthew B. DeLeon, Secretary

Cook County Health and Hospitals System  
Report of the Meeting of the Quality and Patient Safety Committee  
March 18, 2009

ATTACHMENT #1

## VIEWS &amp; REVIEWS

## Letter from America

FROM THE  
FRONTLINE  
Des Spence



*An Inconvenient Truth* was cut short as the plane began its descent into Chicago. My mood was plummeting; I was weighed down by guilt about my carbon footprint, and I vowed to join Greenpeace on my return. I was travelling to speak at grand rounds at Cook County Hospital. And with the United States in the mood for doing the unthinkable, my chosen topic was, "Should the US nationalise its health care?" I regretted my passing resemblance to Lenin. With my usual overconfidence faltering and against my tradition, I was going to hide in the darkness of a PowerPoint presentation. I wasn't going to say what the US should do, for if any country can sort out a problem it is the innovative and free thinking Americans. Billboards advertised drugs as we drove from the airport. I wondered why, in a country that had suffered tens of thousands of cardiovascular events from the promotion of rofecoxib (Vioxx), the government didn't regulate to protect patients from this naked greed.

But Cook County was different: a state funded public hospital serving Chicago's melting pot of the deprived, and a United Nations of doctors whose sense of service to their community made me feel inadequate. They didn't need to be told what the problems were. And it is unfair to suggest that the US system doesn't care or try its best for all acutely ill citizens. But, regrettably, it provides not the greatest good for the greatest number but the least

good for the least number. There is too little health care for the nearly 46 million citizens without insurance, and this number is rising daily in the economic downturn.

Most other people are afflicted with too much health care. They seem to be just raw material for corporate medicine, exposed to questionable screening and preyed on by cynical marketing that generates disproportionate fear so as to sell unnecessary drugs and expensive investigations. Those in power have been duped into believing that health is more about immediacy and choice than quality. Private medical professionals must be in denial about the harm they are doing. Medical insurance companies and big pharma use political lobbying to pervert the course of medical justice. And commissioning bias means a lack of research to demonstrate the obvious and enormous collateral damage of this obscene glutony of medicine.

So as I wandered past the downtown beggars and observed the global obesity—the indictment of unhappiness was plain. The inconvenient truth is that US sickness is no longer medical but social. This truly wonderful country is asphyxiating in consumerism. I don't offer solutions, but I know a place to start looking: Cook County.

Des Spence is a general practitioner, Glasgow destwo@yahoo.co.uk  
Cite this as: *BMJ* 2009;338:b988

## A sax and a rose

IN AND OUT OF  
HOSPITAL  
James Owen Drife



Funerals are a challenge to us bow tie wearers. Conventional neckwear is required, but you struggle to remember the Windsor knot. You can hardly sport a black tie in clinic, so you have to change on the way. In a train last week I persevered, peering at my reflection in the screen of my laptop.

It turned out that I needn't have bothered. This was a celebration, not a wake. Edinburgh's medical community turned out in force, in colourful ties and the occasional kilt, to honour the passing of Nancy Loudon, one of the country's best loved family planning doctors.

With canapés and champagne, the evening marked something more than a remarkable life. This was the end of an era. Nancy died aged 82. She was born six years after Marie Stopes opened Britain's first birth control clinic, in Holloway, London—as it happens,

on 17 March.

Stopes (also from Edinburgh) and her US counterpart, Margaret Sanger, were trailblazers. They were followed by less eccentric but equally determined doctors who turned "birth control," with its undertone of eugenics, into "family planning." The current euphemism, "sexual and reproductive health," manages to be more explicit and vaguer at the same time.

We forget how tough those women had to be. They worked in slums and endured vehement criticism, even in Scotland. They responded with calm intelligence, not that that cuts much ice when religion is involved. One of Nancy's more memorable encounters was with a Mediterranean archbishop. Patience, dear: they've only just forgiven Galileo.

Times change. In the 1950s Nancy, an honours graduate, was

made to quit obstetrics when she got engaged to a fellow trainee in the specialty. Years later she was in charge of the regional service and her husband, John, delivered my son and daughter.

Nancy had planned this celebration and thought music would cheer us up. Her granddaughter took to the stage with three other saxophonists from school. As a finale the youngest member of the quartet played a solo. "My love is like a red, red rose" is hard to sing but comes across surprisingly well on sax. Our silence deepened as we heard the familiar, unsung words: "And I will come again, my love." As we shook John's hand afterwards we noticed the red rose pinned to his lapel.

James Owen Drife is professor of obstetrics and gynaecology, Leeds  
J.O.Drife@leeds.ac.uk

Cite this as: *BMJ* 2009;338:b939

Cook County Health and Hospitals System  
Report of the Meeting of the Quality and Patient Safety Committee  
March 18, 2009

ATTACHMENT #2

## **Oak Forest Hospital of Cook County**

Cook County Hospital & Health Systems

Quality and Patient Safety Committee

March 18, 2009



### **Items covered in this report**

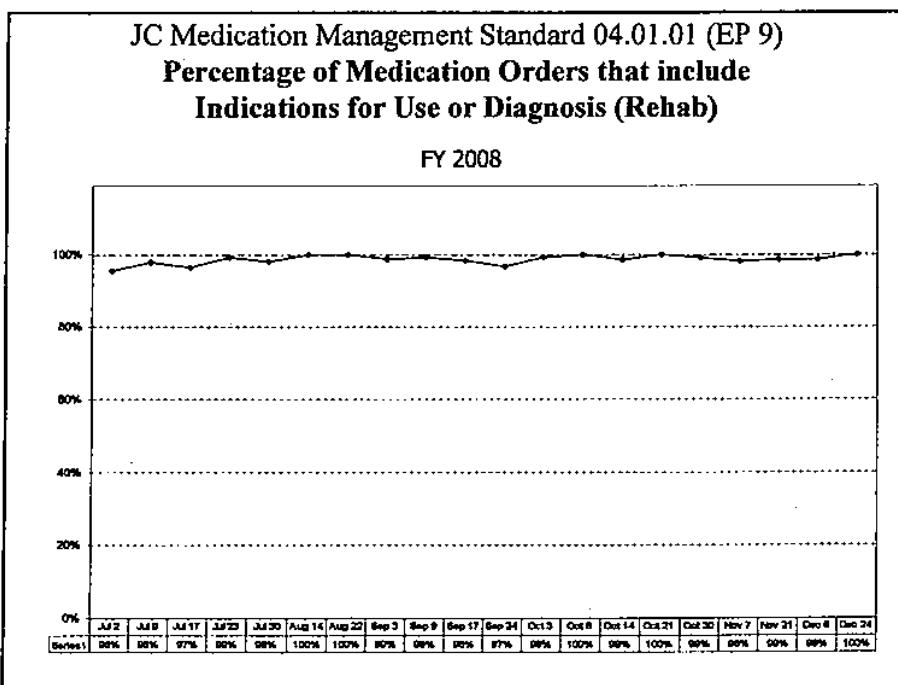
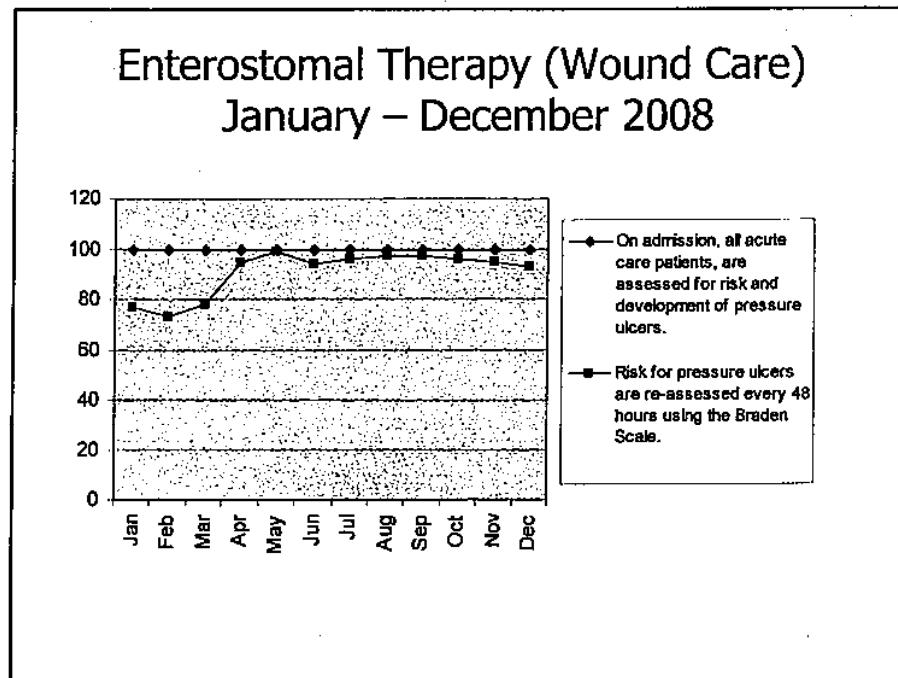
- **Regulatory Survey and PPR Process**
  - PPR Annually and next Survey as early as Sept 2010 . . .
- **Quality Reports**
  - Patient Safety Measures
    - Wound Care
    - Medications with indications /diagnosis
    - Central Line Bloodstream Infections
  - Comprehensive Rehabilitation
  - Emergency Department

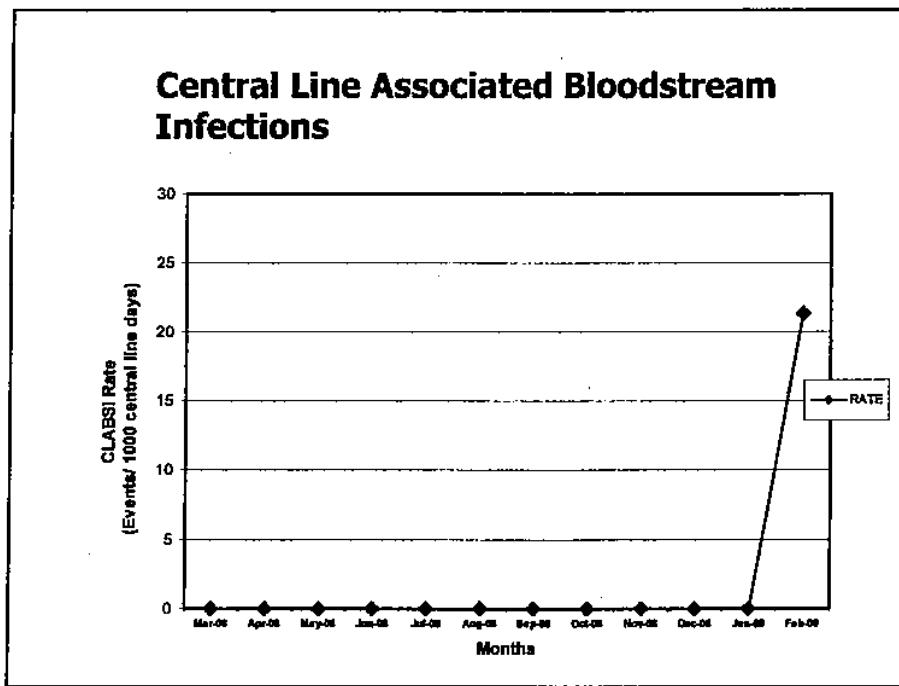
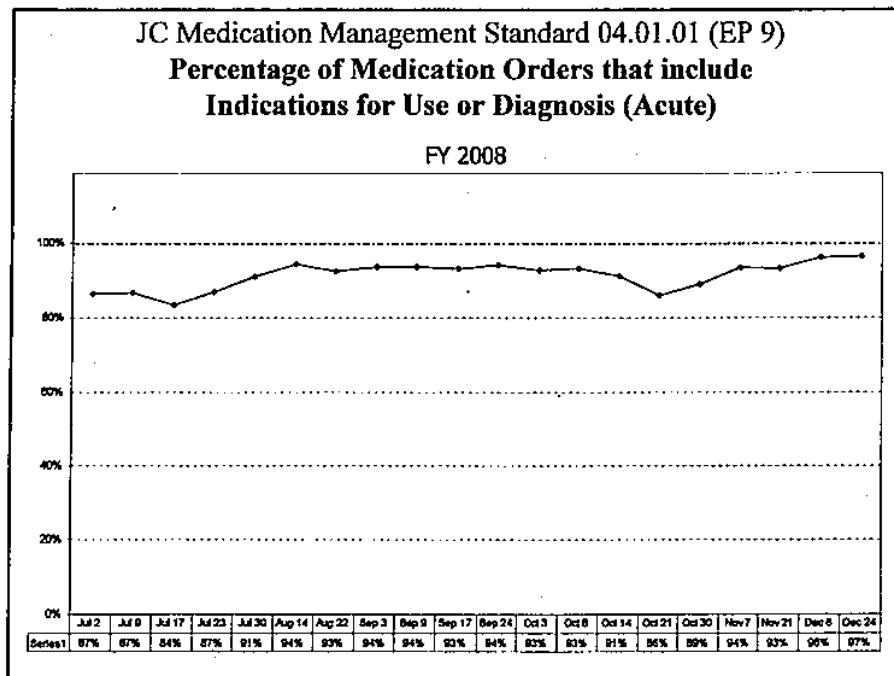
## Ongoing Regulatory Readiness

- OFH assigned as team coordinators to review JC chapters, score standards and demonstrate compliance by compiling books of evidence
- Using Accreditation Manager Plus (web-based system) to record ongoing compliance and transmit annual PPR
- Continue to hold monthly preparedness meetings
  - More frequently after January 2010

## Patient Safety/Measures

- Wound Care
- Medications have indications for use
- Central Line Bloodstream Infections





## FY 2009 QPI Program Goals

- Prioritize and focus on Patient Outcomes in the Top Ten Diagnosis
- Review services listed in Joint Commission Service Profile
  - Determine percentage of each patient population
  - Prioritize patient populations and monitor outcomes

## FY 2008 Top Ten Diagnosis

1. Chest Pain
2. Esophagitis, Gastro & Misc Digestive Orders
3. Cellulitis w/o MCC
4. Chronic Obstructive Pulmonary Disease
5. Simple Pneumonia & Pleurisy
6. Heart Failure & Shock w/o CC/MCC
7. Heart Failure & Shock w CC
8. Cardiac Arrhythmia & Conduction disorders w/o CC/MCC
9. Disorders of Pancreas
10. Kidney & Urinary track infections



## FY 2009 QPI Goals

- Departments to select indicators related to program/service line
  - For example: In Emergency Department
    - Ancillary Services – MD order to processing
    - Transportation – Call to arrival times
    - Admitting – Bed Assignment
    - Nursing - Timeliness of Triage
    - MD – Care Delivery
    - Patient Rep – Complaints
    - Psych – Consults & Evaluations



## FY 2009 QPI Goals

- Revise Hospital policies and procedures
- Staff Quality Training
  - How to turn raw data into information & report it!
- Implement internal "*Facility/Service/Program Change*" Approval Process for
  - Any new service/programs
  - Any major changes in process



## FY 2009 QPI Goals

- "Culture of Safety" Survey
  - Analyze results/share with staff
  - Implement "Disruptive Behavior" policy
- Streamline Occurrence Reporting System
- Root Cause Analysis Training for Managers
- Full CME Accreditation



## FY2009 QPI Goals

- Continue with collaborations, integrations, and standardizations of system wide services, programs, policies, and processes



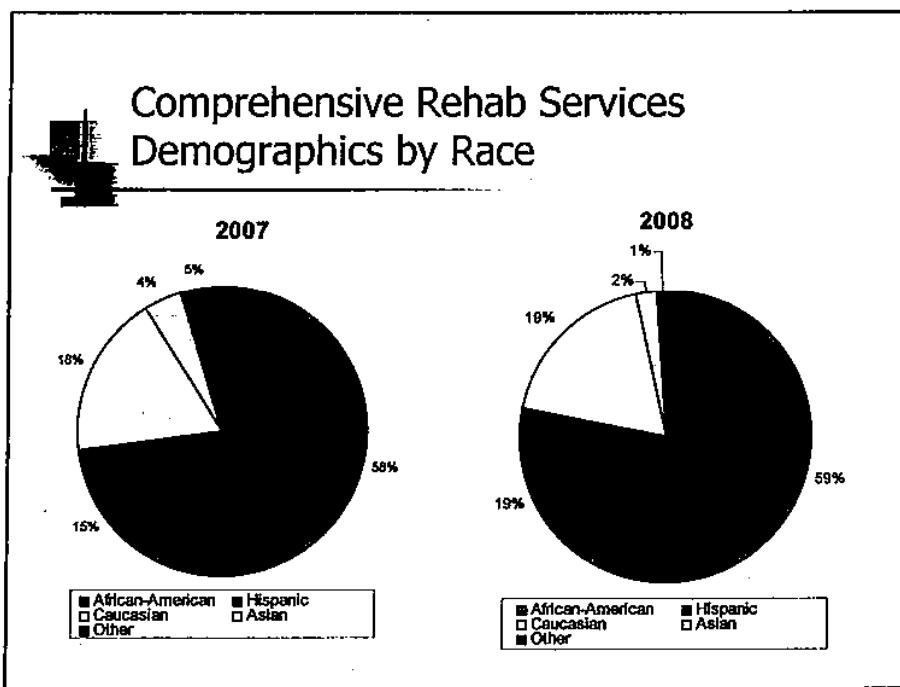
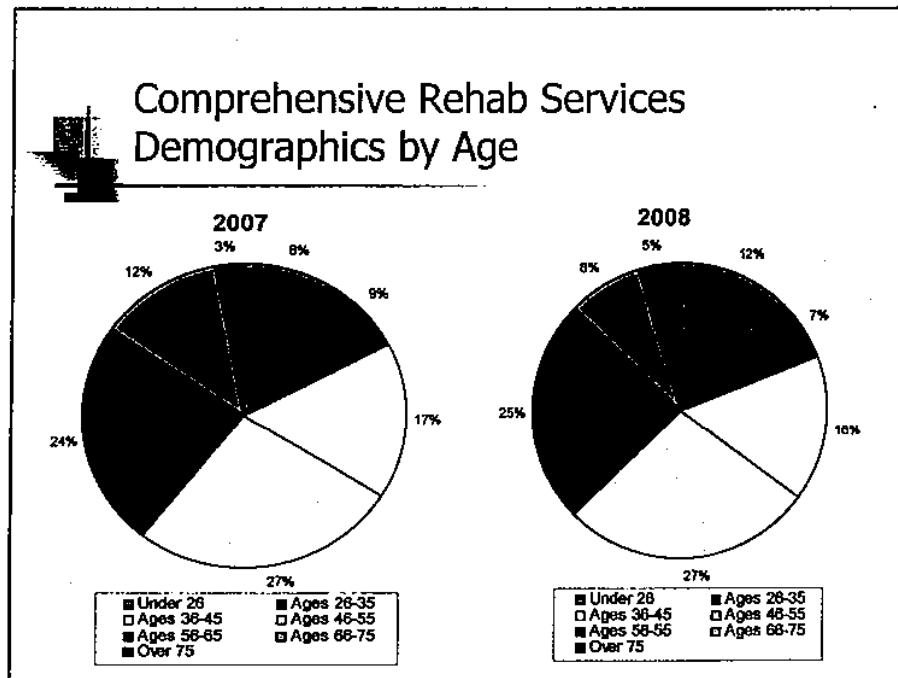
## Comprehensive Rehabilitation Services

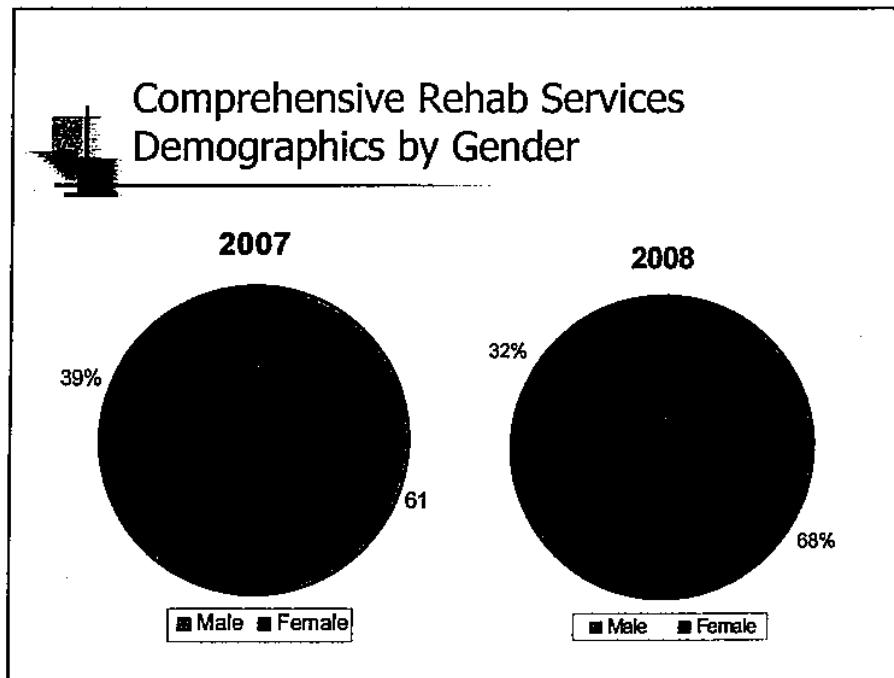
Theresa McCarthy, DO  
CCHHS Chairperson  
Department of Rehabilitation Services



## Commission on Accreditation for Rehabilitation Facilities

- CARF survey expected April 2010
- Requirement:
  - **Comp Rehab Management Reports** to be shared with Hospital Leadership and Governing Body prior to survey
  - 2008 Comprehensive Management Unit Report summarizes and includes:
    - Patient Demographic Information
    - Referral Data
    - Patient Diagnosis Data
    - FIMs Indicator results
      - Report will show Oak Forest leading the national average for each of the 18 indicators required



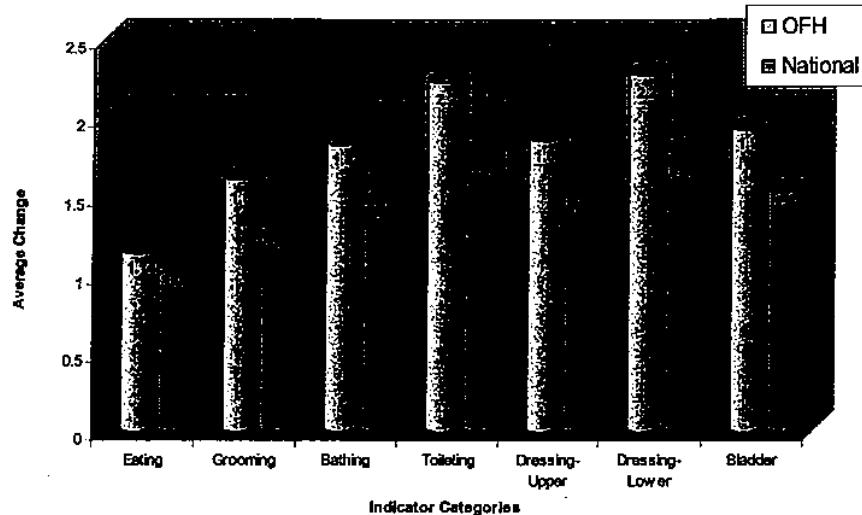


**Outside Referral Sources to Rehab**

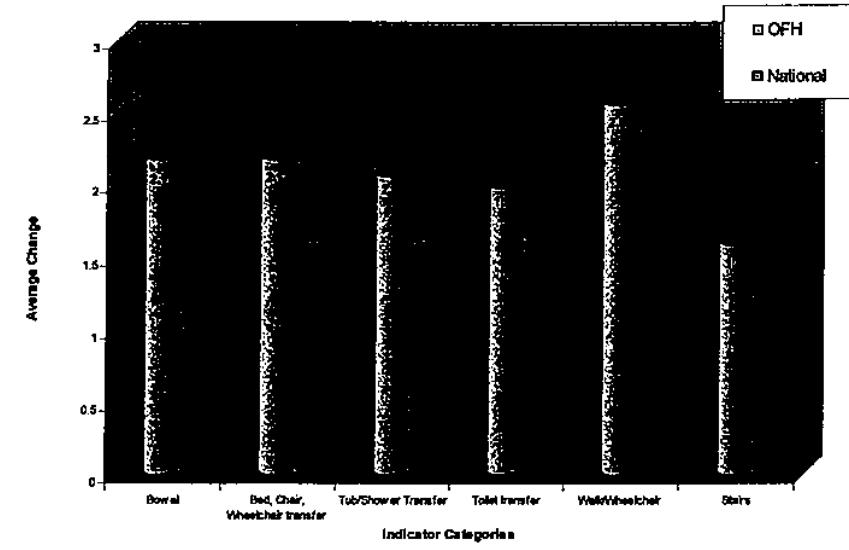
The table compares the percentage of outside referrals from various sources in FY 2007 and FY 2008. The sources listed are Stroger, Provident, Olympia Fields, Cermak, St. James, and Northwestern. In both years, Stroger is the primary source of referrals, followed by Provident and Olympia Fields.

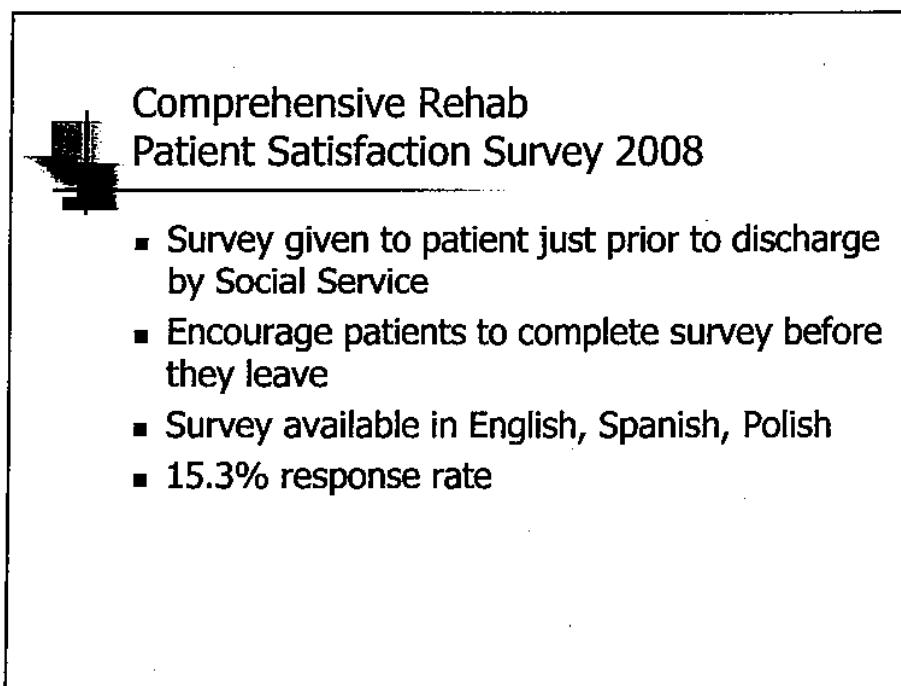
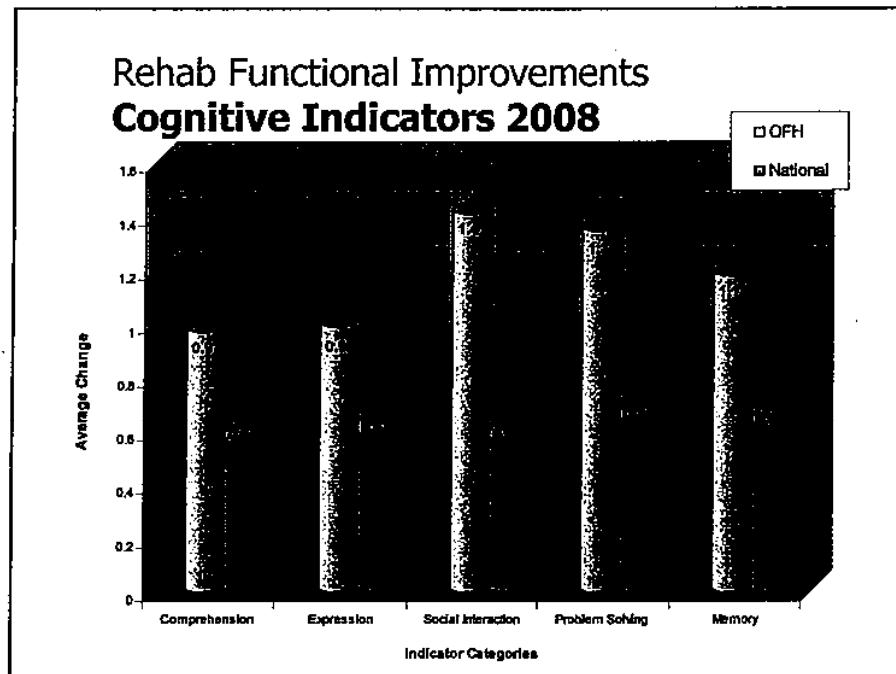
<b>FY 2007</b>		<b>FY 2008</b>	
Stroger	72.2%	Stroger	63.3%
Provident	2.9%	Provident	1.1%
Olympia Fields	.9%	Olympia Fields	.8%
Cermak	.6%	Cermak	.5%
St. James	.6%	St. James	1.3%
Northwestern	.6%	Northwestern	.0%

### Rehab Patient Functional Improvements Motor Indicators 2008



### Rehab Functional Improvements Motor Indicators 2008





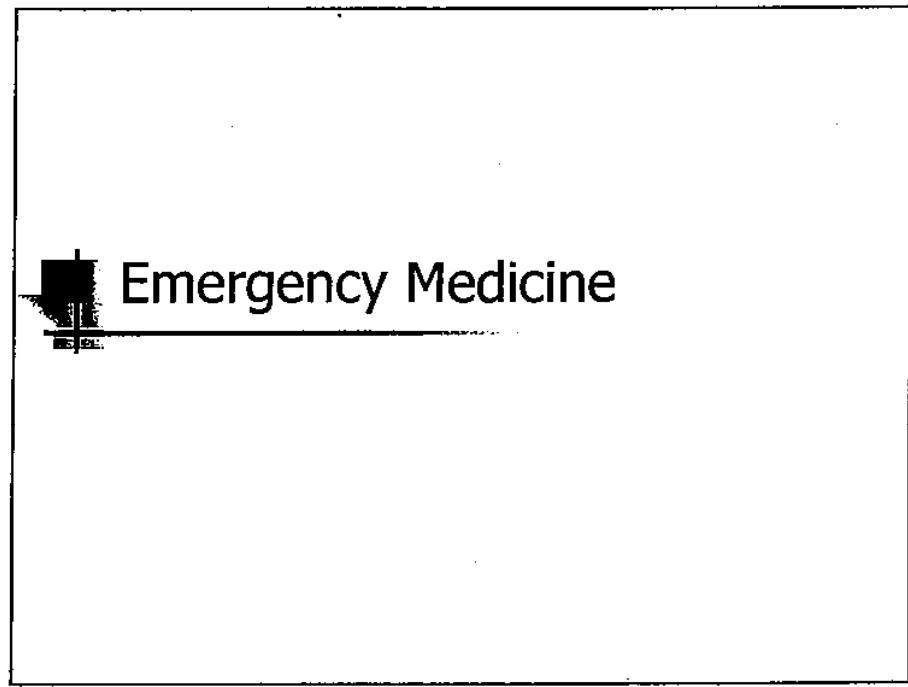
## Comprehensive Rehab Patient Satisfaction Results

### *Suggestions/Recommendations*

- Food
- Housekeeping
- Need more CNA's

## Additional Rehab Patient Comments

- ❖ Even though great distance from the hospital, because of the very good care I receive, it is worth the trip
- ❖ I was well taken care of...
- ❖ Everyone was very helpful to me in meeting my goal
- ❖ "todo esta bien"
- ❖ Nice people



*Oak Forest Hospital of Cook County  
Quality and Patient Safety Committee  
March 18, 2009*

DEPARTMENT OF EMERGENCY MEDICINE  
Anwer Hussain, DO, FACOEP  
Director, Emergency Dept.

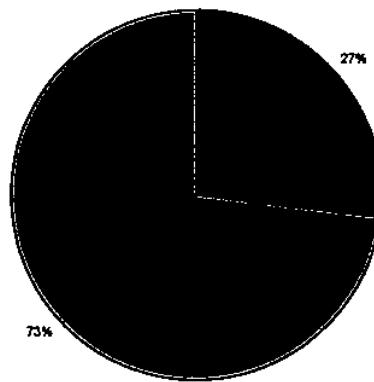
**CCHHS**  
**Dept. of Emergency Medicine**  
**Leadership**

- › CHAIRPERSON: Dr. Jeff Schaider
- › Associate Chair: Dr. Pierre Wakim

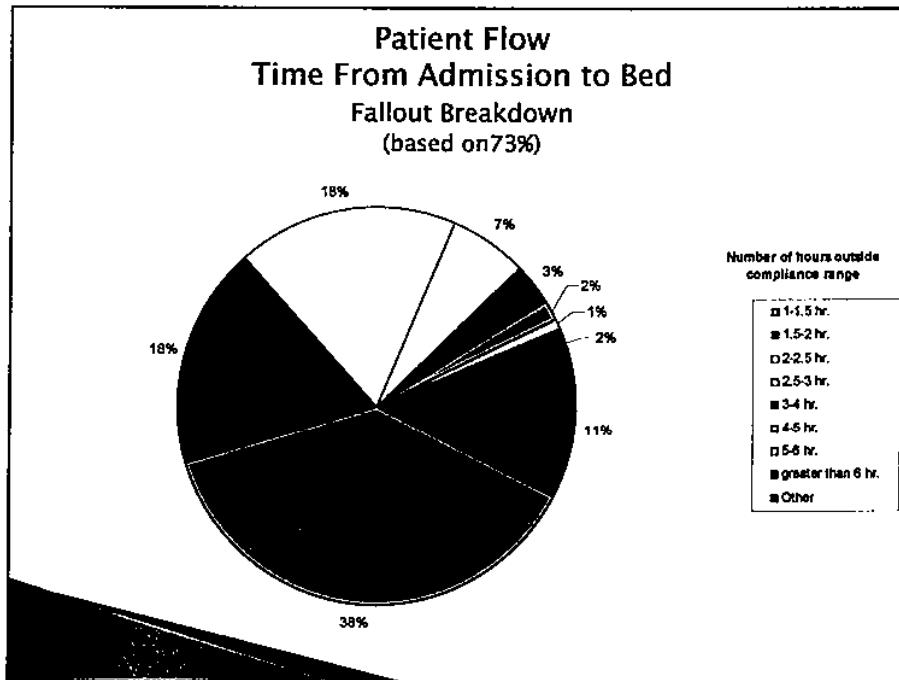
## GOALS

- › Study the current ED census
- › Provide efficient care in ED
- › Provide education to staff
- › Establish QPI agenda
- › Improve patient satisfaction
- › Expedite patient flow

Patient Flow  
Turnaround time from Admission to  
Bed  
October 2008 (Baseline)

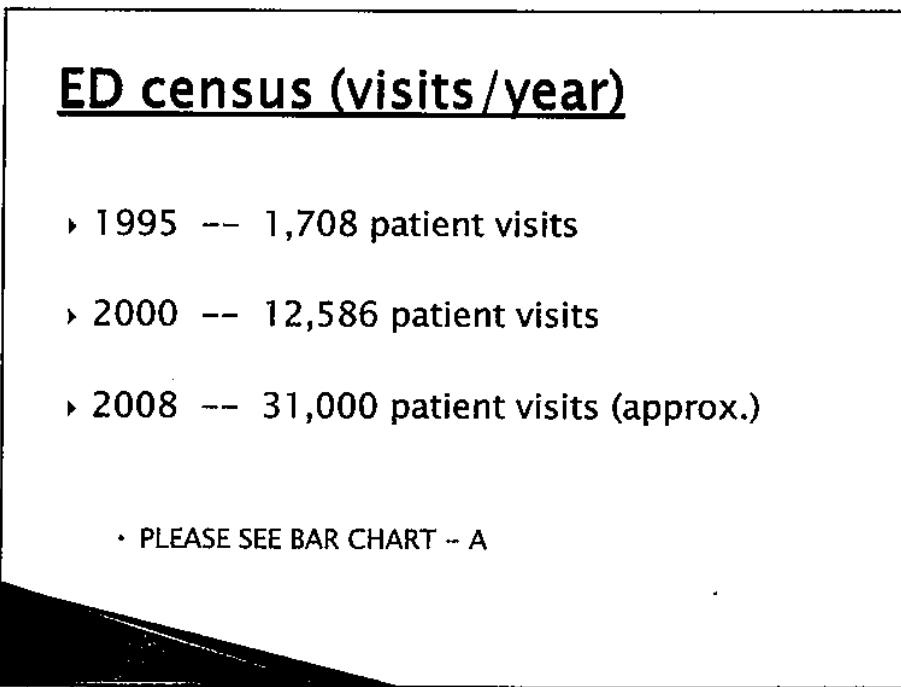
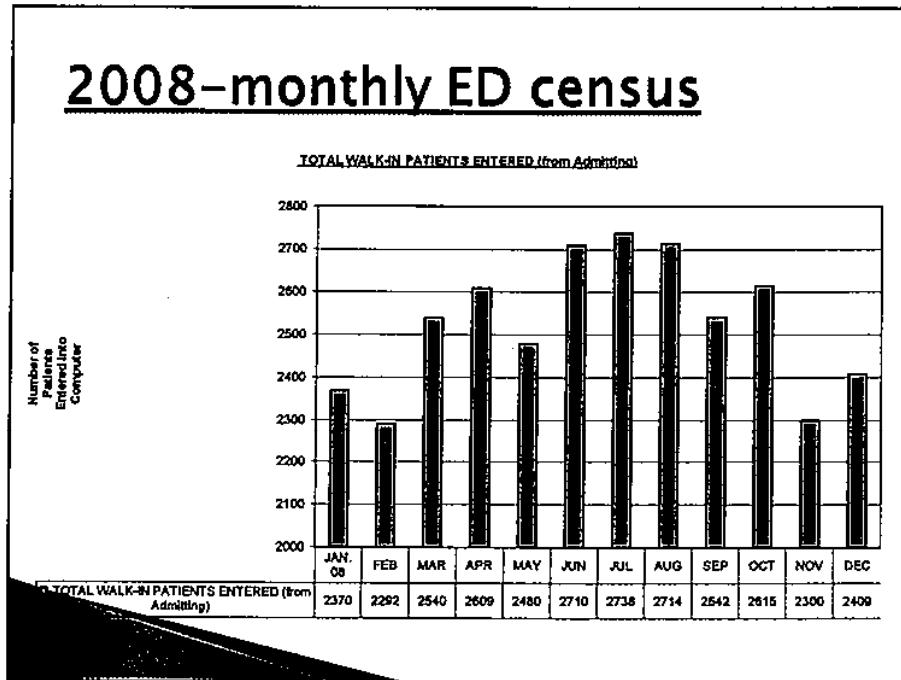


■ Patients on unit within one hour of written admit order  
■ Patients on unit outside one hour compliance window

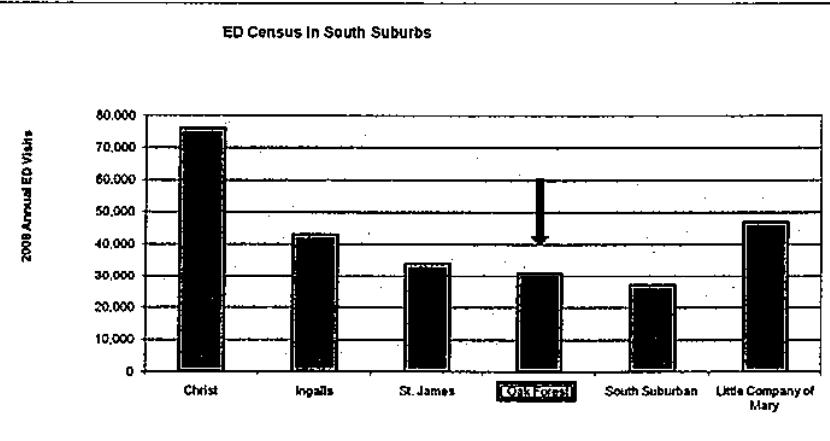


## What is OFH ED ?

- › Main ED -- 5 rooms
  - 2 monitored, 3 non-monitored
- › Fast track -- 2 rooms
- › Personnel:
  - Director (Emergency medicine/Internal medicine)
  - 6 Physicians (4 internal medicine, 2 Family Practice)
  - Physician Assistants – 2



## South suburb ED census



## Other stats:

- ▶ Admissions – 8 %
- ▶ LWBS : 10 %
- ▶ Fast Track: 45 %
- ▶ Transferred out : 8 %
  - (to Stroger hospital) – 54%

### **Transfers out of Oak Forest ED: (HIGH RISK SCENARIOS)**

- ▶ OB: Currently South suburban will accept certain cases
- ▶ ACUTE STEMI: South Suburban (may or may not accept)
- ▶ NSTEMI: transfer to Stroger if stable
- ▶ ACUTE STROKE: no neurology available
- ▶ NEUROSURGICAL: Stroger or nearby hospital
- ▶ TRAUMA: Christ accepts (no agreement)

### **Transfers out of Oak Forest ED: (HIGH RISK SCENARIOS)**

- ▶ PEDIATRICS: Transfer to Christ
- ▶ PSYCH: Major problem with transfers, med refills
- ▶ ACUTE SURGICAL ISSUES: unsure about surgery availability
- ▶ GI: none available. Transfer to Stroger
- ▶ GYNECOLOGY: None available. Transfer to stroger

## Education

► **Nursing education:**

- ESI (emergency severity index) triage class
- Inservice for high risk cases
- NRP (neonatal resuscitation program)
- STABLE class (pediatric transport)
- ACLS/PALS is provided at no cost

## Education

► **Physicians:**

- ACLS/ATLS/PALS certification
- Education material and emails are sent regularly to all physicians from EM residency program
- All physicians will be required to do at least 50% of CME hours related to Emergency Medicine

► **Students and PA:**

- Lectures are provided on a weekly basis

## **Policies and protocols**

- New Triage policy (ESI) is in effect
  - 5 TIER triage system based on severity of illness
- New ED nursing standing orders policy:
  - Address pain, fever in triage
  - Addresses re-assessment
  - To improve patient flow & expedite care
- “Sedation by non-anesthesiologist” policy is already drafted

## **Policies and protocols**

- New protocols:
  - Asthma (with respiratory dept.)
  - RSI (rapid sequence intubation)
  - Chest pain and STEMI (with cardiology)
  - OB flow chart (with South Suburban hospital OB)
  - “Sedation by non-anesthesiologist” check list

## Medications

- New recommendations are already given to the director of pharmacy to update the ED PYXIS
- ED physician to represent in P&T committee to get necessary meds approved

## Lab and Radiology

- Certain labs are requested to be added as STAT (lactic acid, carboxyhemoglobin, methemoglobin) – presently sent out.
- With help from Radiology, we have addressed to expedite x-rays and CT.
- X-ray discrepancies are handed directly to ED attending so that they can be addressed in a prompt manner

## History and Physical form

- New H&P form is pending approval
  - Very conducive to better documentation



IMPROVED CODING

## Quality and performance improvement (QPI)

- QPI agenda:
  - Departmental memos related to quality
  - Peer review
  - Department screen report (nursing, physicians)
  - X-ray discrepancies, abnormal labs
  - Acute MI, pneumonia, OB patients
  - DIE/DOA reviewed
  - Patient safety / customer satisfaction issues
  - Conscious sedation
  - Sentinel events
  - Adverse drug reactions (ADR)

## ED physical space

- › Current plan is to use ambulatory clinic area for ED:
  - # of main ED rooms will increase from 5 to 12
  - # of fast track rooms will increase from 2 -5
  - One family room
- › Result:
  - Improve patient flow
  - Reduce left without being seen (LWBS)
  - Decompress patient waiting area

## ED integration

- › Stroger/Provident /Oak Forest ED integration is in progress
- › Uniform QPI agenda
- › Comprehensive approach to establish standard policies and protocols in order to provide better and efficient care using our expertise within the bureau

## ED integration: topics discussed

- Quality, Strategic planning, EM budget
- Revenue/ Finance
- Protocols (DKA, Sepsis, thrombolytics in acute CVA)
- Disaster preparedness, equipment purchase
- Educational opportunities (physicians and nursing)
- Cross Credentialing
- Research, toxicology, transfers

## Challenges ahead

- Expect patient volume to increase
  - Demographics
  - Lack of primary care
  - Economy
- Expect to see increased share of sicker patients
- Lack of:
  - Gastroenterology (GI) services
  - Critical Care physicians, Surgery
  - Gynecology, Neurology, Psychiatry
  - Follow up clinic appointments

## Challenges ahead

- Equipment:
  - Monitors
  - Central monitoring station
  - CT scan (need to replace outdated technology)
  - In wall oxygen and wall suction
- Adding medical techs in ED
  - Improves service and customer satisfaction

## Current Oxygen source in ED



## Goals for 2009 -2010

- › Expansion of the current ED, fast track
- › Increase fast track coverage
- › Arrange for other ED attendings to start rotating here
- › Hire more ED trained physicians here
- › Expand to Comprehensive ED without OB
  - More insured customers
- › To have ED residents rotate through here.

THANK YOU!

DEPT. OF EMERGENCY MEDICINE

# John H. Stroger, Jr. Hospital of Cook County

Cook County Bureau of Health Services



**SUBJECT: Medical Staff Appointments/Reappointments/Changes Effective March 18, 2009**  
**Subject to Approval by the Cook County Health and Hospitals System**

**APPROVED**

INITIAL APPOINTMENTS AND PATIENT SAFETY COMMITTEE  
ON MARCH 18, 2009

**Physicians:**

Bove, Michiel, MD Appointment Effective:	Surgery/Otolaryngology March 18, 2009 through March 17, 2011	Voluntary Physician
Bundy-Smith, Shandra DDS Appointment Effective:	Correctional Health Services March 18, 2009 through March 17, 2011	Active Dentist
Clapp, William, MD Appointment Effective:	Medicine/Pulmonary Med. March 18, 2009 through March 17, 2011	Active Physician
Datta, Swati MD Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Gerardo, Michael DO Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Liu, Elaine MD Appointment Effective:	Medicine/General March 18, 2009 through March 17, 2011	Active Physician
Richman, Joel, PhD Appointment Effective:	Psychiatry/Child Adolescent March 18, 2009 through March 17, 2011	Clinical Psychologist
Sidle, Douglas, MD Appointment Effective:	Surgery/Otolaryngology March 18, 2009 through March 17, 2011	Voluntary Physician
Singer, Marc, MD Appointment Effective:	Surgery/Colon & Rectal March 18, 2009 through March 17, 2011	Voluntary Physician
Siwy, Grazyna, MD Appointment Effective:	Medicine/General/ACHN March 18, 2009 through March 17, 2011	Active Physician
Stassinopoulos, Jerry, MD Appointment Effective:	Surgery/General Surgery March 18, 2009 through March 17, 2011	Voluntary Physician
Sweder, Thomas, MD Appointment Effective:	Family Practice/ACHN March 18, 2009 through March 17, 2011	Active Physician
Tymouch, Jaroslav, MD Appointment Effective:	Anesthesiology March 18, 2009 through March 17, 2011	Active Physician

REAPPOINTMENT APPLICATIONS

CCHHS

**APPROVED**

BY THE QUALITY AND PATIENT SAFETY COMMITTEE

ON MARCH 18, 2009

Active Physician

**Physicians:****Department of Anesthesiology**

Harrison, Ben F., MD Anes/Orthopaedic/GU

Reappointment Effective: June 30, 2009 through June 29, 2011

Khorasani, Arjang, MD Anes/Critical Care Unit

Reappointment Effective: June 30, 2009 through June 29, 2011

Voluntary Physician

**Department of Correctional Health Services:**

Morjal, Daniel, PsyD Psychiatry

Reappointment Effective: April 17, 2009 through April 16, 2011

Voluntary Physician

**Department of Emergency Medicine:**

Schwab, Theresa, MD Emergency Medicine

Reappointment Effective: May 14, 2009 through May 13, 2011

Service Physician

**Department of Medicine**

Adeyemi, Oluwatoyin, MD Infectious Disease

Reappointment Effective: June 16, 2009 through June 15, 2011

Active Physician

Bakir, Asad, MD Nephrology/Hypertension

Reappointment Effective: March 18, 2009 through March 17, 2011

Voluntary Physician

Barker, David E., MD Infectious Disease

Reappointment Effective: June 19, 2009 through June 18, 2011

Active Physician

Davidovich, Michael J., MD General Medicine

Reappointment Effective: June 30, 2009 through June 29, 2011

Active Physician

Dwarakanathan, Arcot A., MD Endocrinology

Reappointment Effective: April 17, 2009 through April 16, 2011

Active Physician

Gurka, David P., MD Pulmonary &amp; Critical Care

Reappointment Effective: May 14, 2009 through May 13, 2011

Voluntary Physician

Harrison, Glenn, MD General Medicine

Reappointment Effective: March 18, 2009 through March 17, 2010

Active Physician

Kouz, Rafid J., MD General Medicine

Reappointment Effective: March 18, 2009 through March 17, 2011

Voluntary Physician

Krantz, Anne J., MD General Medicine

Reappointment Effective: March 18, 2009 through March 17, 2011

Active Physician

Rezai, Katayoun, MD Infectious Disease

Reappointment Effective: June 30, 2009 through June 29, 2011

Active Physician

Silver, Michael, MD Pulmonary &amp; Critical Care

Reappointment Effective: March 19, 2009 through March 18, 2011

Voluntary Physician

Wong, Alton, MD Hematology/Oncology

Reappointment Effective: April 15, 2009 through April 14, 2011

Consulting Physician





Medical Staff Appointments to be Amended From Provisional to Full Status (cont'd)

CCHHS

**APPROVED**

BY THE QUALITY AND PATIENT SAFETY COMMITTEE

ON MARCH 18, 2009

Iqbal, Saima, MD	Medicine/General Medicine
Kanner, Andres, MD	Medicine/Neurology
Khan, Saba, MD	Medicine/General Medicine/ACHN
Kim, Sunghye, MD	Medicine/General Medicine
Messer, Thomas, MD	Trauma/Burns
Metzner, Irene, MD	Medicine/General Medicine
Peddinti, Radhika, MD	Pediatrics/Hematology/Oncology
Sauper, Alexander, MD	Surgery/General Surgery
Sharma, Shailendra, MD	Medicine/General Medicine
Scanzello, Carla, MD	Medicine/Rheumatology
Smego, Douglas, MD	Surgery/Cardiothoracic
Smith, Lauren, MD	Emergency Medicine
Turbay, Rafael, MD	Medicine/General Medicine
Velinova, Silviya, MD	Medicine/General Medicine/ACHN
Watts, Tabitha, MD	Pediatrics/Juvenile Detention Center
Zager, Lawrence, DDS	Surgery/Oral & Maxillofacial

**PROVIDENT HOSPITAL OF COOK COUNTY**

**MEDICAL STAFF REAPPOINTMENTS**

CEMS

**Department of Internal Medicine**

**APPROVED**

BY THE QUALITY AND PATIENT SAFETY COMMITTEE

Active Physician

Pulvirenti, Joseph, MD Internal Medicine ON MARCH 18, 2009

Reappointment effective: May 16, 2009 through May 15, 2011



Mohazab, Hamid, MD Radiology Active Physician

Reappointment effective: May March 18, 2009 through May March 17, 2011

**OAK FOREST HOSPITAL OF COOK COUNTY**

CCHHS

**APPROVED****BY THE QUALITY AND PATIENT SAFETY COMMITTEE**  
**MEDICAL STAFF APPOINTMENTS**

MARCH 18, 2009



<u>Name</u>	<u>Department</u>	<u>Status</u>
Glusman, Silvio, MD Appointment effective:	Clin. Neurosciences/Pain Management March 18, 2009	Affiliate Physician through March 17, 2011
Torres, Maria, MD Appointment effective:	Clin. Neurosciences/Pain Management March 18, 2009	Affiliate Physician through March 17, 2011
Waghray-Penmetcha, Taruna, MD Appointment effective:	Clin. Neurosciences/Pain Management March 18, 2009	Affiliate Physician through March 17, 2011

**MEDICAL STAFF REAPPOINTMENTS**

Lazo, Marika, MD Reappointment effective:	Rehab Medicine March 18, 2009	Active Physician through March 17, 2011
Greenberg, David M., MD Reappointment effective:	Surgery/Ophthalmology March 18, 2009	Affiliate Physician through October 21, 2010
Nichols, Jeffrey, MD Reappointment effective:	Surgery/Ophthalmology March 18, 2009	Affiliate Physician through July 12, 2010